

PUBLIC NOTICE

FLOW TV CUSTOMER ADVISORY

BTC is committed to delivering the best content, at competitive rates, to our customers. We continue to evaluate our product offers and take strategic decisions that we feel are in the best interest of our company and customers.

As a result, our TV service is currently undergoing a significant transformation.

Effective December 1st, the following channels will be added to your channel lineup:

- **Discovery World**
- **Discovery Theater**

We also advise that effective 11:59 p.m. on Monday, December 31st, 2018, we will no longer air the following channels:

- **FOX:** Big Ten Network, CGTN, Fox Deportes, Fox Soccer Plus, Fox Sports 2, Fox Sports Racing, National Geographic, National Geographic Wild
- **BBC:** BBC America

We strongly value the relationship with our customers and will continue to negotiate with the various content providers to broadcast the content our customers demand. We are also in the process of sourcing other content that our customers will enjoy.

BTC has a longstanding history of excellence, investing in our people, our network, and our products and services to enable change, growth and transformation. We remain committed to this mission.

The logo for BTC, consisting of the letters 'BTC' in a bold, italicized, sans-serif font.