

iPhone Services Offering

Last Name _____ First Name _____ Middle Initial _____ Date of Birth _____

Email _____ Home Phone _____ Work Phone _____

Occupation/Place of Employment (if self employed indicate name and type of business) _____

Type of Government Identification (Passport, Driver's License, Voters Card or Residency Card) ID# National Insurance Number _____

Mail/Billing Address: P.O. Box _____ Island/City _____ Country _____

Address (street address including house, building, lot, block, pole and or apartment number) _____

BUSINESS APPLICANTS ONLY

Business Name _____ Phone Number _____ Fax Number _____

Contact Person _____ Contact Number _____ Email _____

Annual Business Turnover: less or equal than 250,000 BSD more than \$250,000 BSD

SERVICE INFORMATION

SIM/ICCID# _____ IMEI# _____

PLANS	PRICE	INCLUDED MINUTES	INCLUDED TEXT	INCLUDED MMS	INCLUDED DATA	LENGTH OF CONTRACT
<input type="checkbox"/> Mobile Bundle Plan 1	\$ 41.00	25	20	0	1GB	12 months
<input type="checkbox"/> Mobile Bundle Plan 2	\$ 66.00	120	50	20	5GB	12 months
<input type="checkbox"/> Mobile Bundle Plan 3	\$ 82.00	200	75	40	5GB	12 months
<input type="checkbox"/> Mobile Bundle Plan 4	\$127.00	200	15000	60	5GB	12 months

CHARGES AND FEES

Total Monthly Charges _____

First Month Charges _____ Deposit _____

Subtotal 1 _____ Activation Fees _____

Surcharges _____ Other Fees _____

Total _____ Total _____

COMMENCEMENT AND TERMS

Service Commencement Date _____

Monthly Bill Cycle Date _____

FOR OFFICIAL USE ONLY

Type of Service New Reactivation Ownership Change
 (Previous Name) _____

Credit Rated By (if required) _____

Approved By (Wireless Spvsr./Mgr.) _____

Waivers-Reason _____

Witness _____

Amount _____

Account Number _____

Order Number _____

Approved By & Date _____

CONSENT AND SIGNATURES

I acknowledge and agree that I am the person named and identified on this application form. I have read the terms and conditions of the Customer Acceptance Agreement and agree to be bound and to abide by them. I acknowledge that I have been given the opportunity to review all of the Policies and Procedures either by hard copy or online at www.btcbahamas.com/Policies_Procedures_and_Complaints. Together this application form, BTC's Policies and Procedures and the Customer Acceptance Agreement shall be referred to herein as the Agreement.

I certify the above information to be true and correct. I agree to advise BTC in writing of any changes to the foregoing.

I understand and consent to receive electronic communications from BTC via email or by notices on www.btcbahamas.com. I understand and agreed that all agreements, notices, disclosures and other communications that BTC will provide to me electronically satisfy any legal requirements that such communications be in writing. I agree that BTC has notified me that I may withdraw my consent at any time.

I agree that BTC has the right to terminate this Agreement in the event any of the information provided by me herein is false or incorrect. This application is not effective until accepted by BTC or BTC provides services, whichever comes first.

(PLEASE SIGN IN FRONT OF A BTC REPRESENTATIVE)

Date _____

Customer or Authorized Representative _____

BTC and/or Authorized Representative _____

Joint Account Holder (where applicable) _____

iPhone Customer Acceptance Agreement

“With the exception of Apple’s standard Limited Warranty and other Terms and Conditions applicable for mobile and mobile data services, BTC’s standard Policies, Procedures and General Terms and Conditions will apply.”

By signing this form and/or activating BTC’s service, You agree that each set of commercial terms between You and Us will include: (a) this Agreement; (b) the Service Offering; (c) Fee Schedule and Technical Specifications, which includes specific terms about Your service; (d) Our General Terms and Conditions; (e) Our Acceptable Usage Policy and (f) Our Privacy Policy.

Copies of documents (c), (d), (e) and (f) can be obtained at www.btcbahamas.com/Policies_Procedures_and_Complaints or such other URL as may be provided by Us, in BTC’s offices and Retail Stores at a reasonable fee, or by calling Customer Care.

CONSUMER RIGHTS AND RESTRICTIONS. For consumers, who are covered by consumer protection laws or regulations in their country of purchase or, if different, their country of residence, the benefits conferred by this warranty are in addition to all rights and remedies convey by such consumer protection laws and regulations. This warranty does not exclude, limit or suspend any rights of consumers arising out of nonconformity with a sales contract. However, as described below, apple disclaims statutory and implied warranties to the extent permitted by law, and in so far as such warranties cannot be disclaimed, all such warranties shall to the extent permitted by law be limited in duration to the duration of the express warranty described below and to the repair or replacement service as determined by apple in its sole discretion. Some states (countries and provinces) do not allow limitations on how long an implied warranty or condition may last, so the limitations described above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state (or by country or province). This limited warranty is governed by and construed under the laws of the country in which the product purchase took place. Apple, the warrantor under this limited warranty, is identified at the end of this document according to the country or region in which the product purchase took place.

WARRANTY. Apple’s warranty obligations for this hardware product are limited to the terms set forth herein. Apple, as defined in the table below, warrants this Apple-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser (“Warranty Period”). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Apple will either (1) repair the hardware defect at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Apple may request that you replace defective parts with user-installable new or refurbished parts that Apple provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Apple’s property. Parts provided by Apple in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Apple and becomes Apple’s property.

EXCLUSIONS AND LIMITATIONS. To the extent permitted by law, this warranty and the remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral, written, statutory, express or implied. As permitted by applicable law, apple specifically disclaims any and all statutory or implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose and warranties against hidden or latent defects.

If apple can not lawfully disclaim statutory or implied warranties then to the extent permitted by law, all such warranties shall be limited in duration to the duration of the express warranty and to the repair or replacement service as determined by apple in its sole discretion. Some states (countries and provinces) do not allow limitations on how long an implied warranty or condition may last, so the limitations described above may not apply to you.

No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this

warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product’s use. This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the “Apple” trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as permitted by law, provides their products “as is”. Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

THIS WARRANTY DOES NOT APPLY: (a) to consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider (“AASP”); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the product or (i) if any Apple serial number has been removed or defaced.

IMPORTANT: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this hardware product.

Except as provided in this warranty and to the maximum extent permitted by law, apple is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to, compromise or corruption of data; or any indirect or consequential loss or damage howsoever caused including the replacement of equipment and property, any costs of recovering, programming or reproducing any program or data stored in or used with the apple product and any failure to maintain the confidentiality of data stored on the product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions. Apple disclaims any representation that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of programs or data.

Some states (countries and provinces) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

OBTAINING WARRANTY SERVICE. Please access and review the online help resources described below before seeking warranty service. If the product is still not functioning properly after making use of these resources, please contact the Apple representatives or, if applicable, an Apple owned retail store (“Apple Retail”) or an AASP using the information provided below. When contacting Apple via telephone, other charges may apply depending on your location. When calling, an Apple representative or AASP will help determine whether your product requires service and, if it does, will inform you how Apple will provide it. You must assist in diagnosing issues with your product and follow Apple’s warranty processes.

Apple may restrict service to the country where Apple or its Authorized Distributors originally sold the hardware product. Apple will provide warranty service either (i) at an Apple Retail or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple repair service location for service, (ii) by sending you prepaid way bills (and if

you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple’s repair service location for service, or (iii) by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product (“DIY Service”). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original product or part to Apple in a timely manner. When providing DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, Apple will charge the credit card for the authorized amount. Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Online information with more details on obtaining warranty service is provided below.

PRIVACY. Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at www.apple.com/legal/warranty/privacy.

DATA BACKUP. If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords.

THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE. Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

ONLINE INFORMATION. More information of the following is available online:

Terms and Conditions for BTC Bahamas http://www.btcbahamas.com/Policies_Procedures_and_Complaints

International Support Information www.apple.com/support/country

Authorized Distributors <http://www.apple.com/iphone/countries/>

Apple Authorized Service Providers <http://support.apple.com/kb/HT1937>

Apple Support and Service http://www.apple.com/support/contact/phone_contacts.html

Apple Complimentary Support <http://www.apple.com/support/country/index.html?dest=complimentary>